

Jason Guzman

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Education

DePaul University | Chicago, IL

Expected November 2023

Bachelor of Science in Computer Science, Concentration in Software Development

GPA: 3.0

Organizations: Society of Hispanic Professional Engineers, Vice President

Relevant coursework: Data Structures & Algorithms, Database Systems, Agile Software Development, Object-Oriented Programming, Design/Analysis/Algorithms, Distributed Systems, Software Testing, Discrete Mathematics

Professional Experience

Discover Financial Services | Riverwoods, IL

June 2022 - August 2022

Database Engineer Intern

- Created an enterprise-level PowerShell SQL automation script for SQL Server AlwaysOn, contributing a 25% increase in issue resolution ticket efficiency
- Work experience in MS SQL Server, scripting, and automation
- Comprehensive understanding of "Agile Way of Working" through participating in SCRUM ceremonies
- Assisted with CMDB SQL Server inventory reconciliation, organizing 100's of instances
- Developed an understanding of database concepts such as clustering and concurrency
- Elevated technical skills through Discover Technology Academy, an internal technical skills development tool

Citizens Utility Board | Chicago, IL

November 2021 - June 2022

Technical Communications Intern

- Maintained WordPress Website & Content Management Systems
- Created and maintained CRM databases
- Automated Salesforce tasks with Python + Selenium
- Developed and implemented email marketing campaigns through Salsa Engage CRM

Codubee | Chicago, IL

June 2021 - August 2021

Summer 2021 Mentee

- Team-based project with 5 front-end and 4 back-end students
- Worked with NodeJs, Express, API's, Databases, Postman to build online project
- Learned about microservices and deploying on Heroku
- Gained experience in CI/CD, Pull Requests, Code Reviews, Git, Github, Jira, Scrum/Agile frameworks

Hyatt Hotels Corporation | Chicago, IL

September 2018 - June 2019

Property Systems Contractor

- Worked on Revamped HotSOS Guest Experiential System rollout, a guest-impacting technology solution for Hyatt Hotels – a \$2.5 billion business with over 1000 locations in 65 countries
- Revitalized hotel's internal databases and aided in system standardization in over 700 properties in North America
- Automated project rollout through custom scripting process making workflow ~30% more efficient

Technical Skills

Python · Amazon Web Services · Java · SQL · API's · JavaScript · Git · Data Structures · Databases · Cloud Computing

Certifications

AWS Certified Cloud Practitioner | Amazon Web Services | December 2022